



# RETURN & EXCHANGE FORM

Please Note: All returns that take advantage of a FREE SHIPPING offer are subject to a restock fee of 18% of your order total.

Just follow our little four-step blues shuffle below, so we can quickly and accurately process your order!

## STEP 1 - YOUR INFORMATION

Order Number: (If available) \_\_\_\_\_

Estimated order date: \_\_\_\_\_

### Original Buyer

### Send Refund or Exchange To

*(If different from left)*

Name: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_

Zip / Postal Code: \_\_\_\_\_

Zip / Postal Code: \_\_\_\_\_

Phone (with area code): \_\_\_\_\_

Phone (with area code): \_\_\_\_\_

e-mail Address: \_\_\_\_\_

e-mail Address: \_\_\_\_\_

Exchange for something else

Send me a gift card for the amount of the refund

Reimburse my original method of payment

## STEP 2 - THE RETURN

In the form below, please write the item(s) you are returning and the reason.

Reason	Color	Size	Qty	Item Name / Description	Price	Total

## STEP 3 - THE EXCHANGE

In the form below, please write the item(s) you would like in exchange for your returned merch.

Item #	Color	Size	Qty	Item Name / Description	Price	Total

## STEP 4

### Payment Method:

If the total of your exchange or new order exceeds the value of your return, please provide a method of payment. For security, we do not keep our customer's cards on file, so we cannot re-bill your card.

Credit Card

Check or Money Order

Gift Card

Gift Number/Code: \_\_\_\_\_

**NOTE! We do not need your CC # for straight exchanges or returns.** We only need your CC # if there is an additional \$ charge. You may alternatively request we call you for CC info.

### Credit Card Info:

MasterCard    VISA    Discover    American Express

Card Number: \_\_\_\_\_

3-digit Security Code: \_\_\_\_\_ Expiration: \_\_\_\_\_

Signature: \_\_\_\_\_

*Include this form with your return, ship it snugly and securely! We cannot accept C.O.D., Recycle and see lots of live music!*

